

# Cambridge Folk Festival

LIVE CHERRY HINTON HALL  
28th-31st JULY | 2016

## IMPORTANT INFORMATION

### DON'T FORGET:

- Festival entry and Camping tickets
- Proof of age/photo ID for 10-18 year olds
- Disability or Concessionary ID
- Proof of residence for each Cambridge City ticket
- Prescribed medicines and inhalers
- Sunblock

### DO NOT BRING:

- Unnecessary valuables
- Dogs (other than Guide dogs)
- Glass
- Chairs into the arena (unless essential)
- Sunshades

### PARKING-IMPORTANT CHANGES FOR 2016

- **RED SIGNS** Coldham's Common campers - drive straight to Coldham's Common.
- **BLUE SIGNS** All other ticket holders.
- **Day tickets / Park & walk** (350m) Netherhall School lower playing field
- **Park & ride** Netherhall School upper playing field
- There is no parking at St Bede's car park.
- Unless you are disabled, you must drive straight to the car park.
- There will be no unauthorised unloading at or near Cherry Hinton Hall Campsite.

### SITE ACCESS TIMES:

**CHERRY HINTON HALL STANDARD CAMPING**  
Queue starts at **PEDESTRIAN ENTRANCE B**  
Site opens Thursday 10:00  
Car Parks open Thursday 08:00

**CARAVANS & LARGER TRAILER TENTS**  
**GATE 2** (main gate)  
*Pass must be obtained in advance.*  
Thursday from 08:30 (no vehicle access to site)  
Thursday 09:30-11:00  
Monday 08:00-11:00

**DISABLED BLUE BADGE**  
**GATE 1** (drop off area)  
Thursday 10:00

**DISABLED PERSON PRIORITY UNLOADING**  
**GATE 2** (main gate)  
*Pass must be obtained in advance.*  
Thursday from 08:30 (no vehicle access to site)  
Thursday 09:30-11:00

**COLDHAM'S COMMON**  
All campers / Thursday 10:00



• **RED ROUTE**  
Camping / Car Park Site  
(Coldham's Common)

• **BLUE ROUTE**  
Day tickets  
**Park & walk** (350m)  
Netherhall School lower playing field  
(Queen Edith's Way)  
**Park & ride**  
Netherhall School upper playing field  
(Queen Edith's Way)

### HOW TO GET TO THE FESTIVAL

- Use public transport or car share where possible.
- From **NORTH** and **SOUTH** use **M11** and exit at **JUNCTION 11**. Follow directional signs and colour coded route to your campsite / car park.
- From the **EAST** follow **A14** to **QUY INTERCHANGE** (A1303) and then follow colour coded route.
- From the **WEST** on **A428** take the **A14** to **QUY INTERCHANGE** (A1303) and then follow colour coded route.  
*See reverse for more detailed instructions.*

Box Office 01223 357851  
[www.cambridgefolkfestival.co.uk](http://www.cambridgefolkfestival.co.uk)

## WHEN TO ARRIVE

The Festival and both campsites will open at 10:00 on Thursday 28 July. PLEASE DO NOT ARRIVE EARLIER.

## HOW TO GET TO THE FESTIVAL

Please use public transport or car share where possible eg [www.liftshare.com](http://www.liftshare.com) or [www.gocarshare.com](http://www.gocarshare.com).

Customers attending the Festival are entitled to one free bus journey on arrival and one free bus journey on departure between Cambridge City Centre or Cambridge Rail Station and the Festival site. Simply hand your enclosed free journey voucher to the driver. Buses run every 10 minutes and Citi buses are all wheelchair accessible.

**For Cherry Hinton Hall:** From Cambridge City Centre, catch the Citi 2 (Emmanuel Street, Stop E3) or Citi 3 (Emmanuel Street, Stop E2). From Cambridge Rail Station, catch the Citi 3 (Cambridge Rail Station, Stop 2).

**For Coldham's Common:** Route F3 buses run direct to Coldham's Common from Emmanuel Street Bus Station and Cambridge Rail Stations on Thursday and Monday.

Customers who arrive on Thursday after 19:00 will need to travel on Citi 3 to the Festival.

Daily transport: Special free buses operate daily between Coldham's Common and Cherry Hinton Hall and also the car park (Netherhall) and Cherry Hinton Hall, from 09:00 to 01:00 (09:45 on Thursday).

Citi buses and special buses are both operated by Stagecoach; see the Festival bus leaflet or go to [www.stagecoachbus.com](http://www.stagecoachbus.com)

## PARKING – IMPORTANT CHANGES FOR 2016

All Festival tickets include parking. To avoid your vehicle being ticketed and towed away, please do not park in the roads near to the site.

**Parking for all ticket holders, unless camping at Coldham's Common, is at Netherhall School. Follow Blue car park route.** There is no parking at St Bede's School due to building works.

Ticket holders wishing to walk to the site should park at Netherhall School lower playing field, signposted park & walk. It is 350m from the exit of the car park to the Festival. Day Ticket holders should display a Day Ticket hanger from their rear view mirror prior to arrival. Large vehicles will be directed to Netherhall School upper playing field.

**Parking for those requiring transport to the site is at Netherhall School upper playing field, signposted park & ride.** It is a 15 minute walk from the car park to Cherry Hinton Hall Campsite but a regular free shuttle bus service is provided.

Those camping at **Coldham's Common** campsite should park at **Coldham's Common only. Do not park at Netherhall School. Follow Red campsite route.**

Do not use sat nav directions near to the Festival as they will not direct you along designated routes.

## PREVENTING TRAFFIC CONGESTION AT CHERRY HINTON HALL

To prevent traffic congestion, all Festival goers unless you are disabled or have registered a trailer tent or caravan, should drive straight to the car park. There is no unauthorised unloading allowed at or near Cherry Hinton Hall campsite.

If there is no traffic congestion on the day, authorised drop off at Cherry Hinton Hall campsite will be allowed for campers with greater need, e.g. large numbers of children, children under 5, an injury or illness, elderly campers, bulky or large amounts of equipment or musical instruments.

Authorised drop off will be controlled by stewards at Netherhall School upper playing field car park; you must still drive to the car park first where you will need to obtain a drop-off pass and wait until there is space for you to unload.

## TRAILER TENTS – IMPORTANT CHANGES FOR 2016

If you are bringing a trailer tent to **Cherry Hinton Hall** and it is too large to be unhitched and pushed from the drop off area into the campsite, you may apply for a Trailer Tent Pass to gain access via the main entrance (Gate 2). Passes are limited and applications must be made by Friday 15 July. Access will be from Thursday 08:30 to 09:30, via Gate 2 (main gate) and Monday 08:00 to 11:00. Please unhitch your trailer and unload your car as quickly as possible (within 10 minutes) and remove your car to allow others access. This pass will allow access to hard standing areas only, not the grass. When departing please pack all your equipment and bring it to the hard standing before collecting your car. Please apply to [tickets@cambridgelivetrust.co.uk](mailto:tickets@cambridgelivetrust.co.uk) including your names, mobile number and vehicle registration.

## CHERRY HINTON HALL ENTRANCES – IMPORTANT CHANGES FOR 2016

Pedestrians should use Pedestrian Entrance A beside drop off and Pedestrian Entrance B beside The Lodge and not vehicle entrances. Pedestrian Entrance B is the best entrance for those walking from Netherhall. On Thursday, Pedestrian Entrance B will be opened before any other entrances and the queue for camping will start towards Robin Hood gate.

## BIKE RACKS

A limited number of bike racks are available opposite the main entrance to Cherry Hinton Hall and there are a larger number of covered bike racks available at Netherhall School upper playing field. Bikes are not allowed to enter the main vehicle entrance and may not be left within the bus turning area.

## CAMPSITE SAFETY

For safety please allow space around your tent; 2m for small and 5m for large tents. Awnings or canopies cannot link tents or be attached to trees. Each tent, awning or canopy will require its own Camping ticket(s). Use the BBQ areas provided as **no open fires, flares or oil burning lamps are allowed. Do not bring liquid fuel cookers.** If cooking, read the gas safety advice on the Festival website before you travel. Do not bring fireworks to the Festival. Anyone with fireworks will be ejected.

## CAMPING TICKETS

Camping tickets will be exchanged for a tent tag by Camping stewards in the campsite. Please see the stewards as soon as you are pitched. Do not leave your tent unattended until it is tagged. **Untagged tents will be removed.** One Camping ticket entitles you to a space large enough for a 2/3 berth tent (max size 4.5m x 3.5m inc. guy ropes, measured from the longest to the widest point). You must have purchased enough Camping tickets for your size tent. Caravan and Camper Van tickets will need to be exchanged for vehicle passes.

## FAMILY & QUIETER CAMPING – IMPORTANT CHANGES FOR 2016

Family or quieter camping is near to the paddling pool, tennis court, or any area close to the boundary and nearby houses, at Cherry Hinton Hall. Late night sessions will take place near The Hub.

## WRISTBANDS

Please exchange your ticket for a wristband at your earliest opportunity after arrival and allow plenty of time on Thursday, when most ticket holders arrive. Wristbands must be worn at all times and cannot be replaced and if stretched or broken will become void. Wristbands are not transferable or for re-sale.

## YOUNG PEOPLE & CHILDREN – IMPORTANT CHANGES FOR 2016

**Do not forget to bring proof of age to the Box Office on arrival.** Children under 5 are admitted free but still require a ticket. Under 14 year olds should always be with a responsible adult and never left alone in the campsites. Ages 14–17 must be accompanied by a responsible adult over 18 on arrival. If you have purchased a discounted Full Festival ticket for ages 5–17, **photo ID regarding the age of adults and children may be requested at the box office. Failure to produce proof of age will result in the full price being charged.** Please arrange meeting points in case of separation and write a contact number on the inside of their wristband. Report lost children to HQ in the main arena.

## CAMBRIDGE CITY RESIDENT TICKETS

A separate proof of residence is required for **each** Cambridge City Resident ticket holder when entering the Festival. Accepted forms of proof of residence include: a current Council Tax bill or utility bill showing name and address. Photocopies will not be accepted. Cambridge City Resident ticket holders will not be able to enter the Festival without proof of residence.

## DISABILITY & CONCESSIONARY PRICED TICKETS

If you have purchased Concessionary tickets, please remember to bring proof of eligibility to the Box Office on arrival. **Failure to produce proof of eligibility will result in the full price being charged.**

## DISABLED CUSTOMERS

We recommend that disabled customers park at Netherhall School upper playing field (signposted park & ride). You will be directed to the accessible parking and minibus. Please display blue badge clearly. If you have an access issue but do not have a blue badge speak to the steward on entering the site.

Blue Badge holders may unload at the drop off area at Cherry Hinton Hall (Gate 1) and do not need to drive to the car park first.

You may apply for a Disabled Unloading Pass to gain priority access via the main entrance (Gate 2) to Cherry Hinton Hall. Passes are limited and applications must be made by Friday 15 July. Access will be from Thursday 08:30 (no vehicle site access to site Thursday 09:30 to 11:00), via Gate 2 (main gate) and Monday 08:00 to 11:00. Please unload your car as quickly as possible (within 30 minutes) and remove your car to allow others access. This pass will allow access to the hard standing areas only, not the grass. When departing please pack all your equipment and bring it to the hard standing before collecting your car. Please apply to [access@cambridgelivetrust.co.uk](mailto:access@cambridgelivetrust.co.uk) including your names, mobile number and vehicle registration.

For full details of facilities for disabled people please refer to our Information Leaflet for Disabled People which you can download at [www.cambridgefolkfestival.co.uk](http://www.cambridgefolkfestival.co.uk)

## CONSIDERATION FOR LOCAL RESIDENTS

Please keep noise to a minimum when accessing the car parks, waiting for buses and leaving the Festival, so as not to disturb people living close by.

## NO DOGS OR GLASS ALLOWED ON SITE

Only guide dogs are allowed at the event. Do not bring glass. Searches will be in operation at arena entrances.

## CHAIRS & SUNSHADES

Please consider other Festival goers and do not erect sun shades or bring chairs into the arena unless you really need them. Where possible, please bring small, folding, low back supports instead. For further details please refer to our website.

## GREEN ISSUES

Please bring your own water bottle to refill at the taps and recycle using the recycling facilities and bags provided.

## FIRST AID & WELFARE

St John Ambulance will be on site but cannot prescribe medicine. Don't forget to bring your own prescribed medicines, inhalers and sunblock.

## SECURITY

Please keep your valuables with you at all times and do not leave them lying around or in your tent. The Festival will not accept responsibility for any losses.

## NOISE

There may be high sound levels during certain performances. Prolonged exposure to high volume levels can cause damage to hearing. Children are particularly at risk of hearing damage. We recommend the use of ear defenders for young children.

## FURTHER INFORMATION

Artist performance times will be available on site in the Souvenir Programme. There is an information point on the corner of the traders' marquee. Full terms & conditions can be found at [www.cambridgefolkfestival.co.uk](http://www.cambridgefolkfestival.co.uk)